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Jun 19th 2019

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Larger carriers really failed me for service and customer support. They've cut my line and denied it, leaving me a week without service, and they've claimed they hook up my service on time upon moving, then dropped the ball for two weeks with only a vague apology.

I would be using competitive DSL right now with a local service, except ATT has locked the closet access for my house and doesn't allow new service to it. Others in the area are reliant on copper, and I am reliant on my supportive local ISP so I can avoid providing money to huge companies with bad habits.

Please continue to allow small and local ISPs and telephone providers to compete.

Marianne Waage